Bringing Real-Time Collaboration to CQ Authors

WHAT YOU GET:

- comet technology overview
 - protocols
 - server components
 - client components

WHAT'S THE MATTER?

- concurrent edits
 - problems
 - conflicts
 - solutions
 - locking
 - real-time updates
 - real-time information

PROBLEMS

- conflicts
 - authors cannot see each other
 - overwritten/lost changes
 - accidental activations

Locking

- pros
 - prevents concurrent edits
- cons
 - requires explicit action
 - blocks others
 - forgotten locks
 - page-level granularity

REAL-TIME UPDATES

- pros
 - reduction of concurrent edits
 - paragraph-level granularity
 - early visibility of conflicts
- cons
 - can be intrusive
 - doesn't prevent conflicts

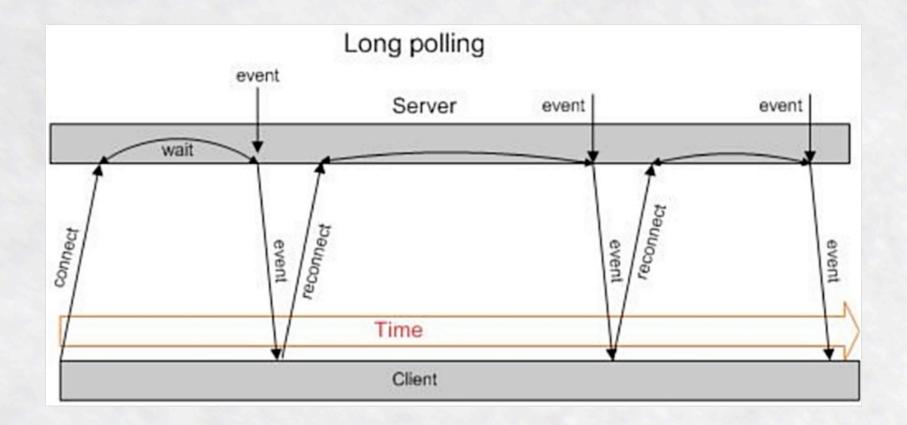
REAL-TIME INFORMATION

- pros
 - awareness of other authors
 - least intrusive
- cons
 - doesn't prevent conflicts

Envisaged Solution

- strategies
 - real-time updates
 - real-time information
- technologies
 - buzz: comet
 - non-buzz
 - javascript
 - http long-polling

COMET ...or HTTP long-polling via XHR



source: http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/topic/com.ibm.websphere.ajax.devguide.help/docs/PureAjax_pubsub_clients.html

SERVER CONSIDERATIONS

- characteristics
 - one open connection per client
 - connections are mostly idle
- implications
 - idle connections need to be cheap
 - scalability of thread per connection model is limited
 - asynchronous processing model scales better

CLIENT CONSIDERATIONS

- browsers allow a limited number of connections per host
 - implementations should take care to only use one
- exponential backoff strategies in case of failure allow recovery of server
- javascript's same-origin-policy

SCOPE

- must-have
 - who else is editing this page?
 - which paragraphs are being edited?
 - what changed?
- nice-to-have (out of scope)
 - chat
 - color coded users

TECHNICAL REQUIREMENTS

- protocol (pub/sub)
- server
- client (javascript library)

PROTOCOL

- bayeux
 - json messages
 - simple message passing
- xmpp over bosh
 - xml messages
 - presence management
 - guaranteed message delivery

xmpp: extensible message and presence protocol
bosh: bidirectional streams over synchronous http

SERVER IMPLEMENTATIONS

- bayeux
 - apache felix (since FELIX-1796)
 - jetty
- xmpp
 - openfire
 - ejabberd

JAVASCRIPT CLIENT LIBRARIES

- bayeux
 - cometd (from cometd.org)
- xmpp
 - strophe
 - jsjac
 - many more...

CHOICE OF TECHNOLOGY

- protocol: bayeux
- server: apache felix
- client: cometd(jquery bindings)
- reasons
 - server is an OSGi bundle, allowing for fast dev, test and demo setups
- disclaimer
 - not recommended for production

DЕмо

Integration into CQ

- purely a javascript application
- observe state changes via event listeners
 - CQ.Ext could offer more hooks
- send state changes via comet
- get state changes via comet events
- update CQ's UI (i.e. refresh) based on state changes

Conclusion

- technology is available
- little experience with scalability
- interesting possibilities, e.g.
 - client to client notifications
 - server to client notifications
 - live content-finder updates, anyone?

